

## Plans Available

	Home 1	Home 2	Home 3	Home 4	Home 5
<b>Price</b>	\$49.95	\$59.95	\$69.95	\$79.95	\$99.95
<b>Quota</b>	50 GB	100 GB	250 GB	500 GB	1000 GB

To compare with streaming Netflix/Stan/Youtube/AppleTV etc this depends on the quality of the stream, a rough guide to this is below which should help choosing which plan;

- Low – Approximately 300MB per hour
- Standard Definition – Approximately 700MB per hour
- High Definition – Approximately 3GB per hour
- Ultra High Definition – Approximately 7GB per hour

## Speeds Available

	Standard Speed	Speed Pack 1 + \$10/mo	Speed Pack 2 + \$20/mo
<b>Peak Speed (maximum)</b>	12mbps/1mbps	25mbps/5mbps	50mbps/20mbps
<b>Typical Download Speed</b>	9mbps	18mbps	30mbps
<b>Typical Users</b>	1-2 people simultaneously	2-4 people simultaneously	5 people simultaneously
<b>Emails and Browsing</b>	Yes	Yes	Yes
<b>Online Gaming</b>	Yes	Yes	Yes
<b>Downloading Updates</b>	Slow	Yes	Yes
<b>SD Video Streaming</b>	Yes	Yes	Yes
<b>HD Video Streaming</b>	No	Yes	Yes
<b>UHD Video Streaming</b>	No	No	Yes

The peak speed is the speed the line is synchronised to, this is the maximum speed possible on your service and the typical download speed is the average speed you should receive during peak periods (7pm – 11pm). By default, we include the Standard Speed on all plans, you can upgrade to a speed pack at any time we will confirm your eligibility on FTTC, FTTB and FTTN connections before confirming the order as some of these connections are unable to obtain the higher speed rates.

## Notes

NBN service will not work during power failures unless connected using FTTP and an NBN battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-home setup and wiring or Wi-Fi. Talk to your provider about what you can do to improve your performance, for example elevating your router above the ground may improve your speed as electrical objects such as fridges and microwaves may be acting as a damper.

Before entering into a consumer contract, you should find out if any medical or security alarm services you want to use are compatible with an NBN service. If your medical or security alarm services are not compatible with an NBN service, you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm device.